

# CORINA KWONG

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## PROFESSIONAL PROFILE

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- Extensive technical knowledge demonstrated through diverse experience in various types of languages and applications.
- Flexible, creative, and analytical with a keen eye for details reinforced from interests in programming, design, and art.
- Determination to uphold client expectations and deadlines while delivering quality work in any work environment.
- Able to cultivate positive relationships with clients and colleagues through customer service experiences, optimistic outlooks, adaptive and approachable feedbacks.

## EDUCATION

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### University of Waterloo

[September 2013 – August 2019]

- Bachelor of Environmental Studies – Honours Geomatics [Co-operative Education]
- Computer Science Minor

## TECHICAL SKILLS

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<b>Languages:</b>	Python, AngularJS, Angular (ver. 2+), HTML, CSS, JavaScript, TypeScript, Java, SQL
<b>Atlassian:</b>	Confluence, JIRA, Bitbucket, SourceTree
<b>Microsoft Office:</b>	Excel, Powerpoint, Word, Publisher, Outlook, Sharepoint, Visio
<b>Adobe:</b>	Acrobat, Photoshop, Illustrator, XD
<b>Others:</b>	Bootstrap, CorelDRAW, Inkscape, Invision, NodeJS, Grunt, Github, Bower, SASS, HP Application Lifecycle Management (ALM), Leaflet

## WORK EXPERIENCE

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### Service Desk Assistant (Part-time)

[May 2015 – August 2019]

Mapping, Analysis & Design (MAD) Office • University of Waterloo • Waterloo, ON

- Common troubleshooting include software issues, assistance in the use of GIS and Remote Sensing softwares, and faculty inquiries.
- Displayed excellent interpersonal skills by maintaining a friendly presence and helpful attitude.
- Administered equipment and studio bookings (scheduling, approvals) and tracking signed-out items using internal systems.

### Web Designer

[September 2017 – December 2017]

Scotiabank • Scarborough, ON

- Redesigned 3 internal web pages (with Bootstrap 3) for the department on an internal social media platform.
- Introduced Angular 4 to team by creating a live prototype of the team's internal website for easier maintenance, faster page load time, and cleaner user interface.
- Designed infographics for powerpoint presentations utilized by the department's senior vice president.

### Technical Analyst (Front-end Developer & Quality Assurance Analyst)

[December 2016 – April 2017]

CGI Group Inc • Markham, ON

- Worked effectively with git in an Agile environment of 3-week sprints and daily scrum.
- Contributed to the front-end development of a client project, and assisted UX designers in standardizing components for reusability and consistency across multiple features.
- Reinforced quality and functionality of product features through rigorous testing; as well as documenting defects on HP ALM.

### Information Database Technician

[May 2016 – September 2016]

Regional Municipality of York • Newmarket, ON

- Administered SQL database containing maintenance work orders from approximately 63 official municipality buildings.
- Enhanced staff workflows in database by developing efficient specifications for data capture and user-friendly inputs to ensure consistency, quality, and integrity of data.
- Provided technical assistance and training to branch personnel in the use of custom designed and existing data summary reports.

### Technical Process Analyst

[September 2015 – April 2016]

Canadian Imperial Bank of Commerce • Toronto, ON

- Managed 4 Excel workbooks with advanced functions and macros to report on weekly risk statuses for department executives.
- Improved process management skills to precisely maintain and document technical processes.

## ACHIEVEMENTS

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- Scheduled to mentor at the Waterloo location for NASA's Global SpaceApps Challenge 2019.
- Won the 'Most Inspirational' category in NASA's Global SpaceApps Challenge 2018 (read more at: [songsat.ca](http://songsat.ca)).